

## The essentials

### Who are we?

Worldline's corporate purpose ("raison d'être") is to design and operate leading digital payment and transactional solutions that enable sustainable economic growth and reinforce trust and security in our societies. Worldline makes them environmentally friendly, widely accessible, and supports social transformation.

### Leadership & Scale

Our truly global capabilities

**#4**

Largest payment player worldwide

**#1**

Merchant acquirer in continental Europe

**#1**

European payment processor



### Key figures (2021)

**c.€3.7BN**

2021 revenue

**18,000+**

Worldliners

**40+**

countries

**c.€250M**

spent in R&D

# Our main customers & offers

## Yearly figures (2021)



### Services to Merchants

Worldline covers the full retail value chain, online and in-store, with a 360 degrees approach. We deliver a real digital journey for retailers and their customers and facilitate consumer engagement via seamless services on any device – with payment at the heart of the shopping experience.

- Global & Local Payment methods for in-store and online payments
- Value-added Services
- Digital Retail Platform

**1.1 M** Merchants served

**c. 270K** e-commerce customers and websites

**c. 22 BN** acceptance and acquiring transactions



### Services to Financial institutions

Worldline provides modern payment solutions that help financial institutions meet their customers needs. We offer a unique combination of payment processing on an industrial scale as well as innovative solutions for payment and card-related transactions.

- Issuing Processing
- Account Payments
- Acquiring Processing
- Digital Services

**320+** financial institutions

**c. 15 BN** payment transactions

**c. 125 M** cards under management

**c. 10 BN** issuing processing transactions

**c. 11 BN** acquiring processing transactions



### Services to other market sectors

Worldline provides end-to-end digital transactional services leveraging data and payment for a stronger customer engagement. We support our clients' digital transformation with the creation of innovative solutions, leveraging our extensive experience across sectors, and forming partnerships to develop joint business cases.

- Contact Centre solution
- Digital transformation programs
- e-Ticketing & Open Payment
- Mobile competences

**350+** clients in various industries

**3 M** connected objects

**10 M** secured ID and passports generated

**300+** experts dedicated to calls managed by our Contact solution

**€16 BN** Tickets sold (Govia Thameslink Railway)

#### We're trusted by industry leaders



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## Our latest M&A



\*Closing expected H1 2023.

## Innovation is one of our 4 values

(with Excellence, Collaboration and Empowerment)

**250M€**

invested in 2021

**40 members**

part of our Discovery Hub

**42 members**

part of our R&D labs

Organisation of our home made hackaton e-payments challenge.

Know more about us with our [Integrated Report](#).



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