Customer screening.

Powered by: HAWK:AI

Screening customers against Sanctions, PEP, watchlists, and adverse media during onboarding and thereafter, addressing all of your customer screening needs for instant payments.

The challenges.

Your financial institution needs to screen customers against sanctions lists, PEP lists, watchlists, and adverse media, as regulatory pressure to effectively detect and report financial crime continues to ramp up. How do you ensure accurate screening and re-screening without creating more burden for your compliance teams?

Research shows that financial institutions that invest more in technology see lower average compliance costs per employee. Our AI-powered customer screening solution is efficient, effective, and explainable. With our customer pre-transaction screening solution, your organization can reduce false positives while checking customers against preferred lists for instant payment processing, onboarding, and throughout the customer lifecycle.

Be compliant with the instant payments regulation in time and avoid penalty charges. With the regulatory deadlines in early 2025 quickly approaching, Worldline also supports you with our quick onboarding timelines to ensure your readiness.

Stop transactions with precision.

Advanced name matching.

Screen customers at onboarding and at regular intervals. Build structured risk profiles in our data-agnostic platform with your choice of third-party data for Sanctions, PEP, Watchlist, Adverse Media, or High-Risk Countries. We apply text cleansing and normalize data, allowing for optimal name-matching results and reduced False Positives.

False positive reduction.

Our models use context from investigators and customers to optimize results and automatically close cases. This can reduce false positives by 70% or more. Our models provide you with detailed, specific, and easy-to-understand explanations for every case decision, making the investigation process transparent and auditable.

You can start reducing false positives from the moment you implement. Our pre-trained AI models are available off the shelf. If no operator decisions are available, our unsupervised learning models can detect the most common causes of false positives and achieve high reduction rates from the onset of a project. We continuously develop False Positive Reduction patterns and make them available to all customers on our platform.

Centralized case management interface.

Our Case Manager gives investigators a clear, 360° picture to rapidly and thoroughly inspect cases without switching systems. Quickly identify the reason for the alert and find possible courses of action.

The dashboard view produces additional top-down insights on screening activity. This allows you to identify any issue with the workload, hit handling performance, or case backlog. When employing our Machine Learning module, you can see the false positive reduction achieved in real-time.

Self-service configuration.

Ensure that our platform functions in line with your institution's unique requirements. What-if analyses can be conducted based on real data in a sandbox environment, committing changes only when you are ready. The no-code configuration manager allows you to optimize user management settings, roles, and workflows without advanced technical knowledge.

About Worldline

Worldline [Euronext: WLN] helps businesses of all shapes and sizes to accelerate their growth journey – quickly, simply, and securely. With advanced payments technology, local expertise and solutions customised for hundreds of markets and industries, Worldline powers the growth of over one million businesses around the world. Worldline generated a 4.4 billion euros revenue in 2022.

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