



Client Testimonials: Trade Order Management

“The quality and capability of Worldline’s solution to be robust and high-performance are highly commendable”

IT director & Chief Digital Officer of a French leading online bank



The challenge faced by the client

What is the nature of the service and why is it strategic for the client?

As a leading online bank specialising in trading and investment, the client encountered a critical challenge when it came to **managing high traffic peaks within an exceptionally volatile environment.**

With thousands of daily transactions and a growing customer base, the client required **a robust and scalable solution** to ensure real-time portfolio visibility and seamless order execution across a multitude of financial markets.

Meeting these demands was crucial to meet the evolving needs of their clients and maintain their position as a trusted online banking provider.



The solution provided by Worldline

Worldline played a pivotal role in delivering a customised solution that catered to the client's unique needs: **Trade Order Management.**

The client acknowledges that **"Worldline's employees possess a deep understanding of both the business specific and technical aspects."**

The comprehensive solution offered a secure and high-performance platform for processing instructions, enabling their clients to invest in stocks, mutual funds, and other financial instruments across global markets.

The importance of real-time activity

The solution ensured **real-time portfolio tracking**, providing their clients with up-to-date information of their investments through web and mobile applications.

Day-to-day collaboration with Worldline

The client highly values its collaboration with Worldline, highlighting that **"we can work with complete confidence, and above all, they are committed and responsible."**



The result and the company's opinion

How does the client value its partnership with Worldline?

The client places great trust and confidence in Worldline, recognising the company's profound understanding of both business requirements and technical aspects.

In the words of the client, **"We have been consistently impressed with the dedication and innovation demonstrated by Worldline. Their solution has significantly contributed to our growth and success."**



About Worldline

Worldline [Euronext: WLN] is a global leader in the payments industry and the technology partner of choice for merchants, banks and acquirers. Powered by c. 18,000 employees in more than 40 countries, Worldline provides its clients with sustainable, trusted and innovative solutions fostering their growth. Services offered by Worldline include in-store and online commercial acquiring, highly secure payment transaction processing and numerous digital services. In 2022 Worldline generated a revenue close to 4.4 billion euros. [worldline.com](https://www.worldline.com)



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