

Digital Payments for a Trusted World

Worldline is a global leader in the payments industry and the technology partner of choice for merchants, banks and acquirers. Worldline is at the forefront of the digital revolution that is shaping new ways of paying, living, doing business and building relationships.



c.€3.7BN

2021 revenue

c. 18,000

Worldliners

40+

countries

c.€250M

spent in R&D

Our solutions ensure secure payments and trusted transactional services along the entire payments value chain, enabling sustainable economic growth.

Services offered by Worldline include instore and online commercial acquiring, highly secure payment transaction processing and numerous digital services. Our continuously growing portfolio of solutions is environmentally friendly and supports trust and social transformation.

We operate in more than 40 countries and employ about 18,000 talented and dedicated experts. With a strong culture of innovation, Worldline helps clients anticipate the future, seize new opportunities and navigate their challenges with confidence.

Creating value as a global payment leader

Worldline's vision is to enable sustainable economic growth and reinforce trust and security in our societies. Our global business lines work together to drive transformation across the payments landscape to create sustainable value for our clients, employees, investors and for all our stakeholders.



Merchant Services

Energising commerce with advanced payment services

We offer a unique combination of payment, digital and transactional expertise, enabling merchants to increase their sales and enhance their customers' experience, in a secure and trusted environment. We cover the full retail value chain, online and in-store, powering the global transition towards a cashless economy. Supported by our fast-expanding international footprint, this business line is seeing rapid growth in markets such as India, Central Europe and Latin America, adding to our strong footprint in over 20 countries in Europe.

• In-store • Online • Mobile • Omnichannel • Global & Local Payment Methods • Geo Expansion • Value Added Services • Digital Retail •

c. €2.4 BN 2021 revenue
(c. 65% of Group revenue)

1.1 M merchants served

#1 merchant acquirer
in continental Europe

#3 European provider of
e- and m-payment solutions

c. 22 BN acceptance
and acquiring transactions per year

c. 270K e-commerce customers
and websites



Financial Services

Engineering the most trusted and advanced payment processing solutions

As a pan-European leader in financial processing, Worldline is committed to delivering transactions that create a network of trust that can be passed on. We invest extensively in delivering innovative solutions for payments and card transactions, enabling our clients to transform their business models, manage risks and fraud, and anticipate regulatory changes anywhere in the world. Leveraging our scale and our complete service portfolio, we work closely with our clients to help them anticipate the future and make the most of the opportunities it offers.

• Issuing Solutions • Acquiring Solutions • Account Payments • Digital Services •

c. €0.9 BN 2021 revenue
(c. 25% of Group revenue)

320+ financial institutions

#1 European payment processor

c. 21 BN account payments transactions
per year

c. 125 M cards under management

c. 10 BN issuing processing transactions

c. 11 BN acquiring processing transactions



Mobility & e-Transactional Services

Bringing payment and regulation expertise to new markets

We believe there is much more that drives consumer digital engagement than just payments. Our Mobility & e-Transactional Services global business line manages and secures transactions at the cutting-edge of the digital economy, spanning services as diverse as trusted digitisation for regulated sectors, IoT, digital ticketing and contact centres. We help our partners and clients comply with regulations, secure their systems and transactions, and reinvent their customer engagement for the digital future.

• Omnichannel Contact Centre solution • e-Ticketing & Open Payment • Digital transformation programmes • Mobile competence centres •

c. €0.3 BN 2021 revenue
(c. 10% of Group revenue)

350+ clients in various industries

1.9 BN SMS sent per year

3 M connected objects

10 M secured ID and passports generated
per year

€10 BN tickets sold per year
(Govia Thameslink Railway)

300+ experts dedicated to enterprise
customer relationship optimisation

