

Worldline signs a multi-year deal with ING

Worldline will support ING on handling their issuing processing in the Netherlands, Belgium and Germany.

Paris/Amsterdam, 30 January 2023 - Worldline, a global leader in payments services, announces the extension of a partnership with ING Bank NV, the Dutch international bank. Worldline will handle debit and credit card issuing and processing for ING across multiple countries, based on the signed agreement for multi-year period.

Under the extended agreement, ING is outsourcing issuing processing operations to Worldline. Relying on its technology and know-how, Worldline will help ING focus on its core expertise, ultimately supporting the bank's growth ambitions.

ING operates its card issuing business in multiple countries across the globe and outsources issuing services of their business. Outsourcing such services allows banks and other financial institutions to better focus on areas of their business that provide added value for their customers, lowering their operational costs and maximising resources. By partnering with Worldline, ING can rely on top-quality cards issuing services backed by state-of-the-art technology, lower operation costs and best-in-class capabilities. This allows ING to provide its customers an enhanced range of issuing solutions that are fully compliant with all regulations, on a local and global level.

Alessandro Baroni, Deputy Head of Financial Services at Worldline, said: *"ING and Worldline have been partners in various countries for over three decades. We are very proud that ING is not only prolonging this partnership but also extending the number of countries and services. By outsourcing card issuing processing services to us, ING can focus on creating value for their customers by re-inventing digital journeys. This agreement highlights Worldline's unique position in being able to support banks in their outsourcing strategy. Not only the Netherlands, but across Europe – and beyond."*

More information on Worldline's Card Issuing solutions can be found [here](#).

About Worldline

Worldline [Euronext: WLN] is a global leader in the payments industry and the technology partner of choice for merchants, banks and acquirers. Powered by c. 18,000 employees in more than 40 countries, Worldline provides its clients with sustainable, trusted and innovative solutions fostering their growth. Services offered by Worldline include instore and online commercial acquiring, highly secure payment transaction processing and numerous digital services. In 2021 Worldline generated a proforma revenue close to 4 billion euros. worldline.com

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