

APPENDIX C2 – Nature and Purposes of Personal Data being transferred within the Scope of the BCR-C

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Please note that WORLDLINE may be referred to as “WL” in the mapping below.

Specific transfers from Belgium

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
Worldline e-Commerce Solutions BV/SRL	Devops Activities for GoPay Gateway - Product design: processing of other WL employees' data to ensure team coordination, actions' planning and management - Development & testing: processing of other WL employees' data to ensure team coordination, actions' planning and management - Deployment: processing of other WL employees' data as described above + deployment in production environment of developments (incidental access).	- Worldline employees - Incidental access to: Cardholders, - Merchants' representatives.	Categories of personal data transferred: - Identification data: such as first name, last name, - Contact details: such as email address, - Professional data such as: job title, position, - Communication data: such as support ticket, emails, Incidental access to: - Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, - Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, - Technical identifiers: such as IP address, network interaction history,	Worldline Global Services Private Limited (India)
Worldline NV/SA	Merchant risk management support activities, including: Ongoing due diligence services, consisting of – amongst other: Periodic Review Case Initiation, CDD & Merchant	Merchant representatives, authorized signatories & ultimate beneficial owners	Categories of personal data transferred “KYC” Data including: - Identification data: such as first name, last name, date of birth, nationality, - Contact details: such as postal address, email address, phone number, merchant account, shipping and billing address,	Worldline Global Services Private Limited (India)

	Outreach and Case Finalization, ► Quality control services, consisting of – amongst other: Sample testing, quality assurance reviews, evidence gathering and keeping, ► Reporting services, consisting of – amongst other: generating internal and external reports, performing mapping, analysis & reviews of the processes relied on to provide the above described services.		► Professional data: such as job title, position, shares holding, ► Private data: such as family ties, marital status, memberships, gender and purchases, ► Copies of official documents: such as ID copies, passport copies, ► Financial data: such as bank statement copies, utility bills, billing data, ► Unique identifiers: such as national registry number, ► Communication data: such as emails. Sensitive data: ► Political opinions: such as politically exposed status (“PEP” status) data subjects, ► Religious or philosophical beliefs: such as data subject’s participation in religious or philosophical organizations, ► Criminal convictions and offences: such as public criminal conviction and offences related to the data subjects.	
Worldline NV/SA	Dispute management and chargeback support activities, including: ► Dispute and chargeback management services, consisting of – amongst other: end-to-end processing of retrieval requests, chargebacks, pre-arbitrations, arbitrations, pre-compliances, and compliance cases received from payment schemes, as well as the processing of subscription	► Cardholders, ► Merchants, Merchants’ representatives and employees, ► Worldline employees.	Categories of Personal Data transferred ► Identification data, such as: First name, Last name, ► Contact Details, such as: email address, phone number, ► Financial Data, such as: bank account number, (truncated) PAN, ► Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ► Technical identifiers: such as IP address, network interaction history, ► Communication data: such as support ticket and/or case.	Worldline Global Services Private Limited (India)

	cancellation requests and security verifications with issuing banks; ▶ Financial exception and litigation management services, consisting of – amongst other: handling of return payments, reversal transactions, credit and debit litigations, balance adjustments, encoding of debit and credit notes, and management of legal enforcement actions (e.g., saisie-arrêt); ▶ Operational and financial reporting, consisting of – amongst other: generating internal dashboards, management statistics, audit files, and accounting reports, as well as producing external reports for merchants on their dispute and fraud activity.			
Worldline NV/SA	Production testing for POS (EP2) including: ▶ development, ▶ testing, update and troubleshooting of POS features, ▶ applications security.	▶ Worldline employees, ▶ Incidental access to : Merchants	Categories of personal data transferred ▶ Identification data: such as first name, last name, merchant ID, terminal ID, ▶ Contact details: such as email address, ▶ Financial data: such as masked card number CVV, ▶ Technical identifiers: such as logs, IP address	Worldline Global Services Private Limited (India)

	▶ Incidental access to production environments to perform the activities.		▶ Communication data: such as support ticket and/or case.	
Worldline NV/SA	Production testing for POS (CTAP) including: ▶ development, ▶ testing, update and troubleshooting of POS features, ▶ applications security. ▶ Incidental access to production environments to perform the activities.	▶ Worldline employees, ▶ Incidental access to Merchants	Categories of personal data transferred ▶ Identification data: such as first name, last name, merchant ID, terminal ID, ▶ Contact details: such as email address, ▶ Financial data: such as masked card number CVV, ▶ Technical identifiers: such as logs, IP address ▶ Communication data: such as support ticket and/or case.	Worldline Global Services Private Limited (India)
Worldline e-commerce Solutions BV	IT Operations and Technical Support Services for U3DS shared service, including: ▶ Service run, ▶ 24/7 monitoring and alerting, ▶ Troubleshooting and operations, ▶ Defects and cases management.	▶ Cardholders, ▶ Merchants' representatives, ▶ Worldline employees.	Categories of personal data transferred ▶ Identification data: such as first name, last name, ▶ Contact details: such as email address, ▶ Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ▶ Technical identifiers: such as IP address, network interaction history, ▶ Communication data: such as support ticket and/or case.	Worldline Global Services Private Limited (India)
WL NV/SA	IT Operations and Technical Support Services for Data Platform, including: ▶ Orchestration, transformation and analysis, ▶ Support for business operations,	▶ Worldline employees ▶ Merchants, Merchant representatives, authorized signatories &	Categories of Personal Data transferred ▶ Identification data: such as first name, last name, ▶ Contact details: such as postal address, email address, phone number, merchant account, shipping and billing address,	Worldline Global Services Private Limited (India)

	▶ 24/7 monitoring and alerting, ▶ Troubleshooting and operations, ▶ Defects and cases management.	▶ ultimate beneficial owners, ▶ Cardholders.	▶ Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ▶ Technical identifiers: such as IP address, Network Interaction History, ▶ Communication data: such as support ticket and/or case, ▶ Professional data: such as job title, position, shares holding, ▶ Private data: such as family ties, marital status, memberships, gender and purchases.	
WL NV/SA	IT Operations and Technical Support Services for Acquiring Processing Belgium, including: ▶ Build, delivery and evolution support for the acquiring processing solutions, ▶ Network and Access Management ▶ Maintenance and support, including: 24/7 monitoring and alerting, Troubleshooting and operations & Defects and cases management ▶ BAU management of the applications and operations.	▶ Cardholders, ▶ Merchants' representatives, ▶ Worldline employees.	▶ Identification data: such as first name, last name, ▶ Contact details: such as postal address, email address, phone number, merchant account, shipping and billing address, ▶ Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ▶ Technical identifiers: such as IP address, Network Interaction History, ▶ Communication data: such as support ticket and/or case, ▶ Professional data: such as job title, position, shares holding, ▶ Private data: such as family ties, marital status, memberships, gender and purchases	Worldline Schweiz AG (Switzerland)
WL NV/SA	IT operations and technical support services for Acquiring Processing	▶ Worldline employees ▶ Merchants ▶ Cardholders	▶ Identification data: such as first name, last name,	Worldline Global Services Private Limited (India)

	performed, amongst other, to: ▶ Support the build, delivery and evolution of the acquiring processing solutions, ▶ Ensure maintenance and 2nd, 3rd and 4th levels support activities, ▶ Ensure daily management of the activities/ applications and IT operations. Acquiring India		▶ Contact details: such as postal address, email address, phone number, merchant account, shipping and billing address, ▶ Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ▶ Technical identifiers: such as IP address, Network Interaction History, ▶ Communication data: such as support ticket and/or case, ▶ Professional data: such as job title, position, shares holding, ▶ Private data: such as family ties, marital status, memberships, gender and purchases.	
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Specific transfers from the Netherlands

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
Global Collect Services BV	▶ Marketing campaigns	▶ Prospect clients	▶ First Name ▶ Last Name ▶ E-mail address ▶ Phone number ▶ Position of the representative	▶ WL Retail Enterprise UK Ltd (UK) ▶ Global Collect Services Asia Pacific Ltd (Singapore)
Global Collect Services BV	▶ Corporate legal processes need to be followed between Global Collect Services and subsidiaries where	▶ Employees such as board members	▶ First Name ▶ Last Name ▶ Home Address ▶ Phone number (conventional and/or mobile) ▶ E-mail address	Global Collect Services Asia Pacific Ltd (Singapore)

	personal data of directors are exchanged and transferred in order to: • Execute documents (either digitally or in person) • Do Know Your Customer checks		▶ Shipping address ▶ Marital status ▶ Date and place of birth ▶ Payment method ▶ Bank card details ▶ Bank account numbers ▶ Signatures ▶ Management fee	
Global Collect Services BV	▶ Payroll related actions. Pay, holidays, parental leave, commuting compensation	▶ Employees	▶ First Name ▶ Last Name ▶ E-mail address ▶ Phone number ▶ Position ▶ Job data ▶ Payroll data ▶ Re-integration data after sick leave	▶ WL Retail Enterprise UK Ltd (UK) ▶ Worldline Brazil Servicos, Limited (Brazil) ▶ Global Collect Services Asia Pacific Ltd (Singapore)
Global Collect Services BV	▶ IT Operations and Technical Support Services for GCS Collecting, including: ▶ Development, testing & deployment, ▶ 24/7 monitoring and alerting, ▶ Troubleshooting and operations, ▶ Defects and cases management	▶ Cardholders, ▶ Merchants' representatives, ▶ Worldline employees.	For Cardholders and Merchants' representatives and/or employees: ▶ Identification data: such as first name, last name, ▶ Contact details: such as email address, ▶ Financial data: such as (truncated) card number, (truncated) PAN, card expiry data, CVV, ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, purchase, ▶ Technical identifiers: such as IP address, Network Interaction History, ▶ Communication data: such as support ticket and/or case, For Worldline employees: ▶ Identification data: such as first name, last name, ▶ Professional data : such as job title.	Worldline Global Services Private Limited (India)

Specific transfers from France

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data Importer
WL MS France S.A.S	Performance of reporting and data analytics using DRIVE consisting of, amongst other: ▶ Data Analytics and Report Generation, ▶ Transformation and analysis, ▶ Generation of standard, pre-defined reports, ▶ Maintenance of existing data models and dashboards within the 'DRIVE' environment. ▶ Support for issues related to report accuracy or availability. Access is strictly limited to aggregated data sets within 'DRIVE'. The only personal data that may be visible are merchant data where the merchant is a sole trader (natural person).	▶ Worldline employees, ▶ Merchants (sole traders)	▶ Categories of personal data transferred ▶ Identification data: such as first name, last name, ▶ Contact details: such as email address, ▶ Financial data: such as (truncated) card number, (truncated) PAN, ▶ Transactional data: such as transaction volumes	Worldline Global Services Pvt Ltd.

Specific transfers from Germany

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data Importer

PayOne GmbH	Provision of support with Learning Management System, with training related activities and with the transformation in providing trainings and skill development programs in more centralized way.	▶ Employees	▶ First and last name; ▶ Email address; ▶ DAS ID; ▶ Country; ▶ National ID card number; ▶ Gender; ▶ Date of birth; ▶ Job related data such as training, education, skills, job title, office main location, legal entity, status (active/inactive), line manager, job family hierarchy, GCM qualification, starting date, starting date in current position, termination date.	Worldline Global Services Private Limited (India)
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Specific transfers from Luxembourg

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data Importer
Worldline Financial Services (Europe) SA	Chargeback management assistance (A certain amount of personal data has to be shared by the issuer and consulted by the acquirer in the systems to be able to process a chargeback / dispute request. Transaction data must be visible to be able to reject or accept a case)	▶ Merchant customers (contact persons, UBOs, employees) ▶ Cardholders (payees at the merchant)	▶ First Name and Last Name (of merchant representative and of cardholder (if not blurred out by issuing processor)) ▶ Company name ▶ E-mail address, ▶ Phone number of merchant ▶ Job title of merchant representative, phone number, office location ▶ Bank account data : number (business account) of merchant ▶ Transaction data related to disputed transaction (amount, card number if needed, date / time of transaction) ▶ Communication content related only to the disputed transaction (if shared by cardholder via emails to merchant and/or issuer – can be shared by either merchant or issuer)	Worldline Global Services Private Limited (India)

Specific transfers from Italy

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data Importer
Worldline Merchant Services Italia S.p.A.	Acquiring Processing Worldline MS IT. This includes the provision of the necessary technical processes, applications and support services required to enable the Customer to process electronic payment transactions, with WL MS Italia acting as an “Acquirer”, and settle the funds underlying such transactions to its customers. Services provided include also Payment architecture and Solution engineering.	▶ Cardholders ▶ Merchants (and merchants’ representatives) employees of the merchant) ▶ Worldline employees & employees of Suppliers or Partners of Worldline (data processed are limited, for the performance of the services)	▶ Identification data: such as first name, last name, etc.; ▶ Contact details: such as postal address, email address, phone number, merchant account, shipping and billing address; ▶ Financial data: such as card number, PAN, card expiry data, CVV, etc.; ▶ Transactional data: such as shipping address, transaction reference, transaction amount, transaction date, transaction history, potentially purchase - data related to transactions in general (also for AML/Fraud monitoring purposes); ▶ Technical identifiers: such as IP address, Network Interaction History, etc.; ▶ Communication data: such as support ticket; ▶ Professional data: such as job title, position	Worldline Schweiz AG (Switzerland)

Specific transfers from Sweden

Data Exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data Importer

Bambora Device AB	IT Operations and Technical Support Services for SmartPOS Services, including: ▶ Deployment and distribution of digital applications and business services on WL Android payment terminals ▶ Delivery, maintenance and support of integrated operational and digital processes, technological tools, and applications for SmartPOS ecosystem operations ▶ Technical support and maintenance services	▶ Merchant representatives ▶ Partner representatives ▶ Employees	▶ First name ▶ Last name ▶ E-mail address ▶ Connection data (e.g., IP address, terminal identifiers, connectivity/activity logs) ▶ Account data (username, password) ▶ Communication content (support ticket)	Worldline Schweiz AG (Switzerland)
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Global Transfers

Corporate IT

Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
▶ Support IT Onboarding process (ServiceNow platform)	▶ Employees ▶ Sub-contractors	▶ Employee DAS information (Digital Access Service) ▶ E-mail address ▶ Organization location	Worldline Global Services Private Limited (India)
▶ Incident management and escalation ▶ Management of workplace environment incidents (Office 365, DWS laptops, printers, applications, password,)	▶ Employees ▶ Sub-contractors	▶ Incident Ticket (including e-mail address, ...) and attached document	Worldline Global Services Private Limited (India)
▶ Project and Portfolio management (used for scheduling projects, allocation of resources and reporting of project activities including project risk - Planview)	▶ Employees	▶ Unit Division ▶ Company Entity ▶ Company name in connection with details of the beneficial owner (domiciliary company) ▶ Contact Details ▶ Contract Type ▶ Employee ID ▶ First Name ▶ Hourly rate ▶ Hours of Work ▶ Job Title Role ▶ Last Name ▶ Legal Company Type ▶ Line Reporting Manager ▶ Name Company ▶ Office Location ▶ Professional Email	Worldline Global Services Private Limited (India)

▶ Development of products using Worldline Solutions (Kazan, Confluence, Jira, P4S)	▶ Employees ▶ Subcontractors ▶ Customers	▶ First name ▶ Last name ▶ Surname ▶ Full name ▶ Cookie ▶ IP address ▶ DAS-ID ▶ Email address ▶ Conversation chat ▶ Shared files ▶ Screen recordings ▶ Content of tickets ▶ Profile picture ▶ Logs	Worldline Global Services Private Limited (India)
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Human Resources

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
Worldline S.A. (Worldline Group)	Delivery of career and development data of employees in the EEA with their respective managers outside the EEA for the following purposes: ▶ Performance Management ▶ People Review (Succession, Talents) ▶ Individual Development plan ▶ Continuous feedback ▶ Identification of talents ▶ Assessment of Skills & Competencies, Career Paths	▶ Employees with non-EEA managers	▶ Performance, potential ratings and history ▶ Performance form stage ▶ Content of the individual objectives ▶ Content of the development objectives ▶ Content of feedback received by the employee ▶ Successors, succession organizational chart ▶ Nomination and participation to talent programs ▶ People review flags (risk of leaving, impact of loss, reason for leaving, critical experience) ▶ Skills and competences data	Worldline Brazil Serviços Ltda. (Brazil)

Worldline S.A. (Worldline Group)	Support for global HR with the Learning Management System tool	► Employees	► Employee Name ► DAS ID ► E Mail Address ► Reporting Manager ► HR Business Partner ► GBL Name ► Gender ► Training, education, skills, ► Job title, ► Office main location, legal entity ► Active/inactive status, ► Line manager, ► Job family hierarchy, ► GCM ► Qualification, ► Starting date, starting date in current position, ► Last working day (if any)	Worldline Global Services Private Limited (India)
Worldline S.A. (Worldline Group)	Central administration at group level (by global HR – Worldline S.A.) of reports and sharing of information about mandatory trainings	► Employees	► Employee Name ► DAS ID ► E Mail Address ► HR Business Partner ► GBL Name ► Gender ► Office main location, legal entity ► Active/inactive status, ► Line manager, ► Starting date, ► Training completion ratio	► Worldline Brazil Serviços Ltda. (Brazil) ► Worldline Global Services Private Limited (India) ► Global Collect Services Asia Pacific Pte. Ltd. (Singapore) ► Worldline Merchant Services UK Limited (UK) ► Worldline Retail Enterprise (UK), Limited (UK) ► Worldline Services Australia Pty Ltd (Australia)

				▶ Worldline Schweiz AG (Switzerland)
Worldline S.A. (Worldline Group)	Administration and support with recruitment and onboarding tools and processes at Worldline group level (by global talent acquisition and HR – Worldline S.A.) on behalf of non-EEA entities, i.e.: ▶ Hiring/ onboarding process (Applicant Tracking System, screening of candidate, hiring process (SAP Attract)) ▶ Assessment of the skillset of candidates ▶ Candidate referral program	▶ Candidates	▶ First Name ▶ Last Name ▶ Contact Data (Phone, Email address, Address Data) and preferred way of contact ▶ CV, Resume ▶ Expected Start Date ▶ Expected Global Human Resources Management Level ▶ Name of the former "job owner" in case it's a replacement ▶ Requestor Details ▶ Language Skills, Employment History, Education, Professional Achievements, Personal Interests, University Status ▶ Legal entity & Org Structure Information, Location ▶ Expected Grade ▶ Expected Salary ▶ Rated skills & competencies from assessments ▶ Birth date, Nationality, Gender, Title ▶ Data Privacy statement acceptance ▶ Employee Referral Information ▶ Candidate National ID / Passport Number ▶ Position Details, ▶ Contract Type ▶ Probation Period ▶ Working Hours ▶ Vacation Days ▶ Car Benefits ▶ Disability Information ▶ Race & Ethnicity Information ▶ Veteran Info	▶ Worldline Brazil Serviços Ltda. (Brazil) ▶ Worldline Global Services Private Limited (India) ▶ Global Collect Services Asia Pacific Pte. Ltd. (Singapore) ▶ Worldline Merchant Services UK Limited (UK) ▶ Worldline Retail Enterprise (UK), Limited (UK) ▶ Worldline Services Australia Pty Ltd (Australia) ▶ Worldline Schweiz AG (Switzerland)

			▶ Referring employees' contact data and reward amounts	
Worldline S.A. (Worldline Group)	Administration and support with background check tool at Worldline group level (by global talent acquisition – Worldline S.A.) on behalf of non-EEA entities	▶ Candidates	▶ Full name ▶ Email ▶ Phone number ▶ Social security number ▶ Address ▶ Passport copy ▶ ID copy ▶ Residence permit copy ▶ Criminal record check ▶ Conflict of Interest form ▶ Previous employment check ▶ Last degree check ▶ Financial and credit check ▶ Media check ▶ PEP ▶ Sanction list check ▶ Final background screening report	▶ Worldline Brazil Serviços Ltda. (Brazil) ▶ Worldline Merchant Services UK Limited (UK) ▶ Worldline Retail Enterprise (UK), Limited (UK) ▶ Worldline Schweiz AG (Switzerland)
Worldline S.A. (Worldline Group)	Administration and support at Worldline group level (by global HR – Worldline S.A.) on behalf of non-EEA entities for the following HR analytics activities: ▶ HR Analytics (reporting: enable key business process such as onboarding, budgeting, financial reporting, corporate social responsibility reporting) ▶ Visualized dashboards of KPIs, key business metrics, and other complex data.	▶ Employees ▶ Candidates ▶ Contractors	▶ Absence Reason ▶ Absence Time ▶ Age ▶ Age Range ▶ Bank Account Information ▶ Benefits and Entitlements Data ▶ Billing Rate ▶ Business Unit Division ▶ Company Entity ▶ Compensation Data & Bonus, Long-Term Incentives Data ▶ Contact Details ▶ Contract Type ▶ Cost Center ▶ Cost Rate ▶ Country of Residence ▶ Country of Birth ▶ Place of Birth	▶ Worldline Global Services Private Limited (India) ▶ Global Collect Services Asia Pacific Pte. Ltd. (Singapore) ▶ Worldline Merchant Services UK Limited (UK) ▶ Worldline Retail Enterprise (UK), Limited (UK) ▶ Worldline Services Australia Pty Ltd (Australia) ▶ Worldline Schweiz AG (Switzerland)

	▶ Modelling and predictive analytics involving the use of a mathematical process to predict future events or outcomes by analyzing patterns in a given set of input data.		▶ Date of Birth ▶ Dependents ▶ Disciplinary Action ▶ Education and Training History ▶ Educational Degrees ▶ e-mail address ▶ Emergency Contact Details ▶ Employee ID ▶ End Date and Reason for Termination ▶ Evaluations/reviews ▶ Exit Interview and Comments ▶ Expense Details ▶ First Name ▶ Full Name ▶ Function ▶ Gender ▶ Location Information ▶ Grade, Workforce Architecture ▶ Grounds for disciplinary warning ▶ Health and Safety Related Information and Reporting ▶ Hire Date, Original Hire Date, Recognized seniority, Entry Date into Group ▶ Holiday allowance ▶ HR Business Partner ▶ Home Address ▶ Hourly rate ▶ Hours of Work ▶ Individual rating ▶ Job Application Details ▶ Job Category ▶ Job Title Role ▶ Last Name ▶ Birth Name ▶ Legal Entity Name ▶ Line Manager ▶ Marital Status & Date	
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			▶ Name Company ▶ Nationality ▶ National ID Information ▶ Licenses, Work Permits & Passport Information ▶ Office Location ▶ Payroll ID ▶ Pension details ▶ Political Exposed Person forms ▶ Performance Rating ▶ Personal Email ▶ Personnel Number ▶ Phone Numbers ▶ Preferred Communication Language ▶ Previous Residence Address ▶ Previous Work History ▶ Professional address ▶ Professional Email ▶ Professional Memberships ▶ Qualifications Certifications ▶ Position & Entry Date ▶ Reason for leaving ▶ Record of Absence / Time Tracking /Annual Leave ▶ Salary Wage ▶ Salary Wage Expectation ▶ Severance pay ▶ Sick pay ▶ Sickness history ▶ Start Date ▶ Training Modules Booked ▶ Training Modules Performed Scores ▶ Training Modules Performed ▶ Training Modules Performed Date ▶ Travel Booking Details ▶ Travel History ▶ Unique Personal Identifier	
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			▶ Username ▶ Work Permit ▶ Work place ▶ Work Schedule ▶ Workers Compensation Claims ▶ Years of Service ▶ 2FA/SMS Mobile Number ▶ DWS Product ID	
Worldline S.A. (Worldline Group)	Administration and support at Worldline group level (by global HR – Worldline S.A.) on behalf of non-EEA entities for data maintenance, mass data management and support in central HR campaigns in core HR database (MyHR).	▶ Employees ▶ Candidates ▶ Contractors	▶ Absence Reason ▶ Absence Time ▶ Age ▶ Age Range ▶ Bank Account Information ▶ Benefits and Entitlements Data ▶ Billing Rate ▶ Business Unit Division ▶ Company Entity ▶ Compensation Data & Bonus, Long-Term Incentives Data ▶ Contact Details ▶ Contract Type ▶ Cost Center ▶ Cost Rate ▶ Country of Residence ▶ Country of Birth ▶ Place of Birth ▶ Date of Birth ▶ Dependents ▶ Disciplinary Action ▶ Education and Training History ▶ Educational Degrees ▶ e-mail address ▶ Emergency Contact Details ▶ Employee ID ▶ End Date and Reason for Termination ▶ Evaluations/reviews	▶ Worldline Brazil Serviços Ltda. (Brazil) ▶ Worldline Global Services Private Limited (India) ▶ Global Collect Services Asia Pacific Pte. Ltd. (Singapore) ▶ Worldline Merchant Services UK Limited (UK) ▶ Worldline Retail Enterprise (UK), Limited (UK) ▶ Worldline Services Australia Pty Ltd (Australia) ▶ Worldline Schweiz AG (Switzerland)

			▶ Exit Interview and Comments ▶ Expense Details ▶ First Name ▶ Full Name ▶ Function ▶ Gender ▶ Location Information ▶ Grade, Workforce Architecture ▶ Grounds for disciplinary warning ▶ Health and Safety Related Information and Reporting ▶ Hire Date, Original Hire Date, Recognized seniority, Entry Date into Group ▶ Holiday allowance ▶ HR Business Partner ▶ Home Address ▶ Hourly rate ▶ Hours of Work ▶ Individual rating ▶ Job Application Details ▶ Job Category ▶ Job Title Role ▶ Last Name ▶ Birth Name ▶ Legal Entity Name ▶ Line Manager ▶ Marital Status & Date ▶ Name Company ▶ Nationality ▶ National ID Information ▶ Licenses, Work Permits & Passport Information ▶ Office Location ▶ Payroll ID ▶ Pension details ▶ Political Exposed Person forms ▶ Performance Rating	
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			▶ Personal Email ▶ Personnel Number ▶ Phone Numbers ▶ Preferred Communication Language ▶ Previous Residence Address ▶ Previous Work History ▶ Professional address ▶ Professional Email ▶ Professional Memberships ▶ Qualifications Certifications ▶ Position & Entry Date ▶ Reason for leaving ▶ Record of Absence / Time Tracking /Annual Leave ▶ Salary Wage ▶ Salary Wage Expectation ▶ Severance pay ▶ Sick pay ▶ Sickness history ▶ Start Date ▶ Training Modules Booked ▶ Training Modules Performed Scores ▶ Training Modules Performed ▶ Training Modules Performed Date ▶ Travel Booking Details ▶ Travel History ▶ Unique Personal Identifier ▶ Username ▶ Work Permit ▶ Work place ▶ Work Schedule ▶ Workers Compensation Claims ▶ Years of Service ▶ 2FA/SMS Mobile Number ▶ DWS Product ID	
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Worldline S.A. (Worldline Group)	Support global HR with HR analytics, HR reports, data maintenance, mass data management and central HR campaigns in core HR database (MyHR), under global HR instructions.	▶ Employees ▶ Candidates ▶ Contractors	▶ Absence Reason ▶ Absence Time ▶ Age ▶ Age Range ▶ Bank Account Information ▶ Benefits and Entitlements Data ▶ Billing Rate ▶ Business Unit Division ▶ Company Entity ▶ Compensation Data & Bonus, Long-Term Incentives Data ▶ Contact Details ▶ Contract Type ▶ Cost Center ▶ Cost Rate ▶ Country of Residence ▶ Country of Birth ▶ Place of Birth ▶ Date of Birth ▶ Dependents ▶ Disciplinary Action ▶ Education and Training History ▶ Educational Degrees ▶ e-mail address ▶ Emergency Contact Details ▶ Employee ID ▶ End Date and Reason for Termination ▶ Evaluations/reviews ▶ Exit Interview and Comments ▶ Expense Details ▶ First Name ▶ Full Name ▶ Function ▶ Gender ▶ Location Information ▶ Grade, Workforce Architecture ▶ Grounds for disciplinary warning	Worldline Schweiz AG (Switzerland)
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			▶ Health and Safety Related Information and Reporting ▶ Hire Date, Original Hire Date, Recognized seniority, Entry Date into Group ▶ Holiday allowance ▶ HR Business Partner ▶ Home Address ▶ Hourly rate ▶ Hours of Work ▶ Individual rating ▶ Job Application Details ▶ Job Category ▶ Job Title Role ▶ Last Name ▶ Birth Name ▶ Legal Entity Name ▶ Line Manager ▶ Marital Status & Date ▶ Name Company ▶ Nationality ▶ National ID Information ▶ Licenses, Work Permits & Passport Information ▶ Office Location ▶ Payroll ID ▶ Pension details ▶ Political Exposed Person forms ▶ Performance Rating ▶ Personal Email ▶ Personnel Number ▶ Phone Numbers ▶ Preferred Communication Language ▶ Previous Residence Address ▶ Previous Work History ▶ Professional address ▶ Professional Email ▶ Professional Memberships	
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			▶ Qualifications Certifications ▶ Position & Entry Date ▶ Reason for leaving ▶ Record of Absence / Time Tracking /Annual Leave ▶ Salary Wage ▶ Salary Wage Expectation ▶ Severance pay ▶ Sick pay ▶ Sickness history ▶ Start Date ▶ Training Modules Booked ▶ Training Modules Performed Scores ▶ Training Modules Performed ▶ Training Modules Performed Date ▶ Travel Booking Details ▶ Travel History ▶ Unique Personal Identifier ▶ Username ▶ Work Permit ▶ Work place ▶ Work Schedule ▶ Workers Compensation Claims ▶ Years of Service ▶ 2FA/SMS Mobile Number ▶ DWS Product ID	
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Marketing

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer

Worldline S.A. (Worldline Group) and its EEA group entities	Collection, management and use of prospect data for global and regional marketing purposes through the centralized Worldline Marketing Automation Platform (Pardot). Data transfers take place in the form of authorized intragroup access to Pardot for campaign execution, lead management, consent management and marketing follow-up activities.	► Potential customer contacts	► Identification and professional contact data: first name, last name, professional email address, job title, company name, country. ► Marketing-related data: marketing opt-in and consent status, opt-in date, unsubscribe status. ► Limited activity data generated within Pardot (e.g. email opens, form submissions).	► Global Collect Services Asia Pacific Pte. Ltd. (Singapore) ► Worldline Merchant Services UK Limited (UK) ► Worldline Retail Enterprise (UK), Limited (UK) ► Worldline Schweiz AG (Switzerland)
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Compliance

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
Worldline S.A. (Worldline Group)	Support global Compliance (Worldline S.A.) in development and maintenance of the global conflict of interest declaration tool	► Employees	► Employee Name ► DAS ID ► E Mail Address ► Reporting Manager ► HR Business Partner ► GBL Name	Worldline Global Services Private Limited (India)

Finance

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer

Worldline S.A. (Worldline Group)	Support global Finance (Worldline S.A.) in development and maintenance of the Treasury Hub Application	► Employees	► Names of signatories and stakeholders involved in treasury operational processes ► DAS ID ► Email addresses of WL employees associated with bank accounts and treasury processes	Worldline Global Services Private Limited (India)
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Group Internal Audit

Data exporter	Purposes of the transfers	Categories of Data Subjects	Categories and nature of the data transferred	Data importer
Worldline S.A. (Worldline Group) and its EEA group entities	► Fulfilment of group internal audit requirements ► Preparation, execution, reporting and closing group internal audits.	► As required per audit	Any personal data in tools which auditors shall have read only access in accordance with the audit requirements	Worldline Global Services Private Limited (India)