

WORLDLINE 



From booking to check-out, your integrated payment solution

Worldline Hospitality Suite

Digital Payments
for a Trusted World

A dedicated payment solution for Hospitality professionals

More than ever, **hotels need to focus on providing the best guest experience** by adapting to customers' expectations in terms of speed and convenience. Relying on **a strong payment partner with a dedicated solution for Hospitality** can help this transformation. To help hospitality professionals prepare for the future, Worldline introduces **Worldline Hospitality Suite**.

60%

of consumers would be more likely to make a purchase if they could **pay in one-click online***



Accepting **digital wallets** and creating **faster check-out experiences** are the key IT investments in hospitality*

60%

of consumers report that they **cannot wait to travel again****

Source: * 451 Research, 2019 / ** Boston Consulting Group, 2020.

The offer in a nutshell

Full-service offering

- Everything from **a single source**
- Payment solution **in the cloud**
- **Secure** payment processing
- Available in **27 European countries**

Completely integrated

- **Seamless integration** within your global ecosystem: payments, Property Management System (PMS) and daily business activities

Enhanced guest experience

- Acceptance of all **your guests' preferred payment methods and mobile wallets**
- End-to-end **Dynamic Currency Conversion (DCC)**

Best-in-class hotel services

- **All relevant payment types offered covering all your needs:** pre-authorisation, top-up, late charge, no-show, MPO, e-commerce
- **Easy reconciliation & several reporting options** available for your hotel's back-office

Security is in our DNA

- **PSD2** conformity
- **PCI** compliance
- Integrated **fraud prevention**

Omnichannel experience

- **Tokenisation-based** solution to support all omnichannel use cases
- **Full omnichannel experience** integrated into your favourite PMS



Be prepared for the future of Hospitality

Worldline Hospitality Suite is a **full-service omnichannel payments offering, dedicated to hospitality**. It offers a range of **cloud-based payment capabilities**, seamlessly integrated into your hotel's property management system (PMS). The Suite includes in-store and online acceptance, acquiring services and dynamic currency conversion.

Whatever the size of your hotel, **Worldline Hospitality Suite** is designed to manage **any hospitality use case**, from pre-authorisation to top-ups or subsequent billing for no-shows. By relying on strong payment gateway capabilities, Worldline is able to cover **all your needs**, whether in-store or online, across 27 countries, including all omnichannel customer journeys thanks to our **tokenisation services**.



Integration ready



Supporting the most common PMS providers in the market

Fast and efficient integration into your infrastructure

- Cloud-based payment capabilities and plug-and-play terminals setup and activation
- One single solution with the same processes across all countries
- More efficient payment handling and reduction of incorrect data entries

Acquiring & DCC



Quick, secure and efficient payment processing:

- Strong acquiring capabilities & chargeback reductions for your business, available in 27 European countries and more
- Major payment schemes and wallets supported, including Asian brands

Cost effective Dynamic Currency Conversion (DCC) for in-store and e-commerce:

- 47 exchange rates (updated daily) and 13 currencies
- Next-day payback, integrated in acquiring settlement and reporting



Dedicated terminals

Worldline Hospitality Suite works with a **dedicated set of terminals** integrated into your hotel management system to support multiple use cases. You can either **rent or buy** these terminals, depending on your business needs.

Worldline hosts the terminal application in the Cloud, and manages the devices and their software for you, providing an **easy onboarding and setup**, without sensitive data at the Point-of-Sale. Payments can be made using any method for complete confidence and peace of mind.



YOMANI Touch XR
Pinpad

YOXIMO
Mobile Flex

YOMANI Touch XR
Compact

Key features

Magstripe, EMV, contactless and QR Codes

Convenient Touchdisplay (3,5")

Long-lasting service life

Highest security standards



Book your Worldline Hospitality Suite now!

Your main benefits

Enhanced guest experience



Full Service offering



Completely integrated



Highest security level



About Worldline

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are. Services offered by Worldline in the areas of Merchant Services; Terminals, Solutions & Services; Financial Services and Mobility & e-Transactional Services include domestic and cross-border commercial acquiring, both in-store and online, highly-secure payment transaction processing, a broad portfolio of payment terminals as well as e-ticketing and digital services in the industrial environment. In 2020 Worldline generated a proforma revenue of 4.8 billion euros.

[worldline.com](https://www.worldline.com)



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