## WORLDLINE MY

# Cross-border commerce

How to navigate the corridors of cross-border commerce





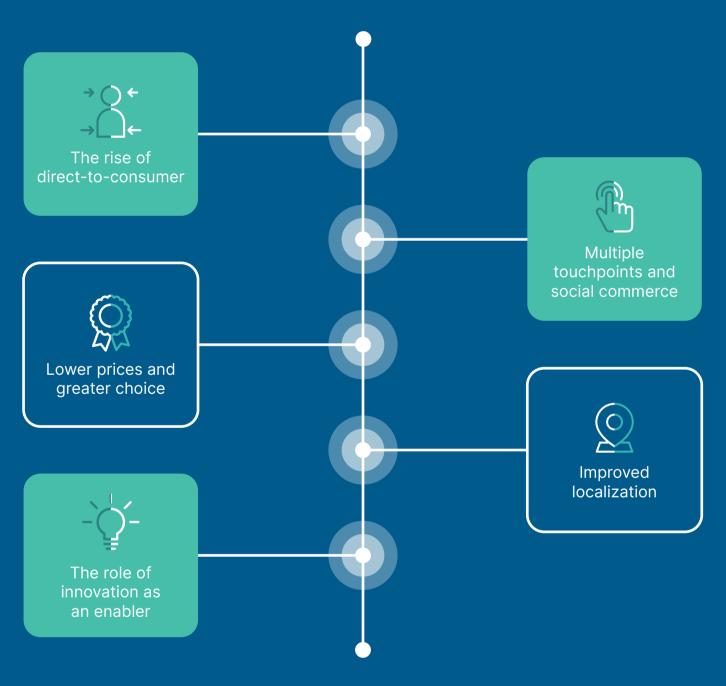
## 4 key changes in consumer behavior



#### 5 corridors of commerce



### 5 enablers of cross-border



# 6 future trends not to be missed



Social commerce (live streaming, influencer marketing)



Increasing depth of engagement through interaction/loyalty/ In-App rewards



Online order and offline pickup (O2O)



Adoption of new technologies such as Al and AR to improve the user experience



Increasing popularity of buy now pay later (BNPL) options

Growth of

voice commerce

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