

Delivery of goods and services in the United States of America

Deliveries of various goods and services in the USA are subject to special regulations. Provision of certain services may require official permission or be generally prohibited.

This applies in particular, but not exclusively to:

- sales of tobacco
- sales of pharmaceuticals
- sales of brand name watches
- sales of copyrighted goods
- parallel imports
- contact lenses
- e-cigarettes
- liquids for e-cigarettes
- vaporiser

If you would like to deliver goods or contents to the USA for which an import permit is required you are obligated to immediately prove to Worldline that you hold a corresponding valid permit.

MEANS OF PAYMENT BOUND BY CONTRACT WITH WORLDLINE MAY NOT BE ACCEPTED IN THE FOLLOWING CASES:

- If you do not have an import permit
- If imports of the respective goods are generally prohibited in the USA
- If you do not know the legal situation

Prior written permission from Worldline is required for the provision of services and the delivery of goods other than those from the business sector stipulated in the contract.

If you would like to accept payment means contracted with Worldline for the payment of adult sites content (pornography, erotic material, adult entertainment), then you will need a corresponding supplemental agreement.

The acceptance of payments means contracted with Worldline for the payment of games of chance, bets or auctions is not permitted.

The right to crediting associated with the Secure E-Commerce agreement does not apply if a commercial card was used fraudulently. Please see your payment service provider's documentation to determine whether a credit claim exists in your concrete case.

Your local point of contact can be found at: worldline.com/merchant-services/contacts

